

VMware LLC by Broadcom
3421 Hillview Avenue
Palo Alto, CA 94304
broadcom.com



Via Email

April [REDACTED], 2025

Re: Notice of Expiration of Support

VMware Order(s) [REDACTED] ("Order(s)")

Dear [REDACTED],

The above referenced Order(s) between [REDACTED] ("Customer") and VMware LLC (as successor in interest to VMware, Inc. and hereinafter referred to as "VMware") expired on or before [REDACTED], 2025 ("Expiration Date"). Accordingly, Customer's right to receive Support Services for the perpetual Software listed in the Order(s) expired on or before such date.

As no new order(s) for subscription licenses and support services has been executed between the parties, Support Services are no longer available for the perpetual Software listed in the Order(s) and such Software licenses deployed in your environment are running unsupported.

VMware, therefore, immediately demands that all use of Support Services associated with VMware Software, including Maintenance Releases/Updates, Minor Releases, Major Releases/Upgrades extensions, enhancements, patches, bug fixes or security patches (with the exception of zero-day security patches for vSphere 7.x and 8.x, CVSS score greater than or equal to 9.0, so long as those are generally provided by VMware at no cost) be ceased.

The implementation of any of the aforementioned (excluding select zero-day patches as defined above) past the Expiration Date must be immediately removed/deinstalled. Any such use of Support past the Expiration Date constitutes a material breach of the Agreement with VMware and an infringement of VMware's intellectual property rights, potentially resulting in claims for enhanced damages and attorneys' fees.

Additionally, Customer must comply with any post-expiration reporting requirements related to the Order(s) and governing license agreement. Failure to comply with such requirements may result in a breach of the Agreement by Customer and VMware may exercise its right to audit Customer as well as any other available contractual or legal remedy.

If you have questions, please contact your Broadcom/VMware Account Director or authorized reseller.

This communication shall not prejudice or waive any rights or remedies that Broadcom or VMware may have as respects the subject matter set forth herein, all of which are hereby expressly reserved.

Sincerely,

Michael Brown

Mike Brown
Managing Director, Broadcom